

Airport infrastructure determines boarding style and efficiency

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From simple low-cost boarding...



... via standard infrastructures towards...



... comfortable high-class and automated boarding procedures



And what does this mean for airport operators?

- Different airlines have different infrastructural requirements according to their boarding procedures and service levels
 - Remote walk boarding → *simple counter and a door to apron*
 - Group boarding → *enlarged queuing/waiting areas plus information*
 - Boarding on several levels, pre-boarding up to separated boarding of classes → *separated counters, elevators and escalators, information media*
- Passenger segregation (SH / Non-SH), multi storey pier systems, multiple aircraft ramp stand use and parallel boarding/deboarding procedures boost complexity of boarding infrastructure



- **Utmost infrastructural flexibility is needed to fulfil these requirements and to achieve maximum utilization of infrastructure**